

Privacy Policy

This Privacy Policy ("Policy") applies to <https://jmocservices.com/>, and JMOC Services ("Company") and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to the Company include <https://jmocservices.com/>. The Company's website is a Roofing Contractor site. By using the Company website, you consent to the data practices described in this statement.

Collection of your Personal Information

In order to better provide you with products and services offered, the Company may collect personally identifiable information, such as your:

- First and last name
- Email address
- Phone number

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information

The Company collects and uses your personal information in the following ways:

- To operate and deliver the services you have requested
- To provide you with information, products, or services that you request from us
- To provide you with notices about your account
- To carry out the Company's obligations and enforce our rights arising from any contracts entered between you and us, including for billing and collection
- To notify you about changes to our website or any products or services we offer or provide through it
- In any other way we may describe when you provide the information
- For any other purpose with your consent

Sharing Information with Third Parties

The Company does not sell, rent, or lease its customer lists to third parties.

We may share your information with trusted third parties who assist us in operating our website, conducting our business, processing payments, or servicing you, so long as those parties agree to keep this information confidential. These service providers include:

1. Payment processors (e.g., Stripe, PayPal, and Intuit) – solely for the purpose of processing your payments.
2. Email service providers – solely for sending communications you have opted into.
3. Website hosting services – solely for the purpose of hosting our website and its content.
4. Text message aggregators and providers – solely for delivering text messages you have opted into receiving.

5. HighLevel CRM – for client relationship management and automated communication features, including appointment scheduling, form submission handling, and SMS/email campaigns.

Important Note About SMS Data:

All text messaging originator opt-in data and consent information will not be shared with any third parties, excluding aggregators and providers of the Text Message services necessary to deliver the SMS service. Your mobile information will not be shared with third parties or affiliates for marketing or promotional purposes.

Automatically Collected Information

The Company may automatically collect information about your computer hardware and software. This can include your IP address, browser type, domain names, access times, and referring website addresses. This information is used to operate the service, maintain quality, and provide general usage statistics.

Use of Cookies

The Company's website may use "cookies" to help personalize your online experience. Cookies are text files placed on your device by a web server. They help the site remember your preferences and simplify the process of entering information again later.

You can accept or decline cookies through your browser. Declining cookies may limit functionality.

Security of your Personal Information

We use Secure Sockets Layer (SSL) protocol to protect your personal information from unauthorized access or disclosure. Despite our efforts, no data transmission over the Internet can be guaranteed 100% secure.

Right to Deletion

Upon verifiable request, we will:

- Delete your personal information from our records
- Direct any service providers to do the same

We may retain data as needed to complete transactions, detect fraud, debug, comply with legal obligations, or perform other lawful internal uses.

Children Under Thirteen

We do not knowingly collect data from children under 13. If you are under 13, ask a parent or guardian before using this site.

Email Communications

From time to time, the Company may contact you via email for promotions, announcements, alerts, and surveys. We may be notified if you open or click on a link in our emails.

You may opt out by replying "STOP."

External Data Storage Sites

We may store your data on secure servers operated by trusted third-party vendors.

Changes to This Statement

We reserve the right to update this Privacy Policy as needed. You will be notified of material changes by email or on our website. Continued use of our site constitutes agreement to the revised terms.

Contact Information

JMOC Services
Greater Chicagoland Area

Email: jmocservices@gmail.com
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Effective as of August 6, 2025